



EQUIPMENT RENTAL AGREEMENT AND POLICIES

Customer Rental Packet | Montgomery County and Greater Houston

Business	CTX Rental Solutions LLC
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This packet consists of: (A) the Equipment-Specific Rental Order; (B) General Terms and Policies; (C) Dump Trailer Rules, when applicable; (D) Pressure Washer and Attachment Rules, when applicable; (E) Checkout/Return Condition Reports; (F) Customer Acknowledgments and Signatures; and (G) each additional equipment-specific schedule or addendum identified in the Rental Order. All completed and applicable parts form one Agreement.

Document Control and Order of Precedence

The Equipment-Specific Rental Order supplies transaction-specific facts and charges. These Terms and Policies supply standing rules. Equipment-specific schedules and signed addenda apply only when identified in the Rental Order or otherwise signed by Customer. If a completed Rental Order expressly conflicts with these Terms, the Rental Order controls for that transaction. An applicable equipment-specific schedule or manufacturer instruction controls solely as to safe operation, rated capacity, required maintenance, and prohibited use. Handwritten changes are effective only if initialed by both Customer and CTX.

PART A - EQUIPMENT-SPECIFIC RENTAL ORDER

Rental Order No.	_____	Prepared date/time	_____
Rental start	_____	Scheduled return	_____
Actual release	_____	Actual return/check-in	_____
Pickup / delivery	_____	Return location	_____

1. Customer, Operator, and Contact Information

Customer/company legal name	_____
Authorized signer/title	_____
Street address	_____
City/state/ZIP	_____
Mobile phone / email	_____
Driver license no./state/exp.	_____
Date of birth / age 21+ verified by	_____
Emergency contact / phone	_____
Authorized operators and license details	_____

2. Equipment, Accessories, and Charges

Equipment / description	Make / model	Unit / VIN / serial	Rate / period	Deposit / hold

Included accessories, keys, locks, straps, hoses, nozzles, attachments, manuals, or special items: _____

Applicable equipment-specific schedule/addendum: _____

Base rent	\$ _____	Delivery/pickup	\$ _____	Taxes	\$ _____
Reservation payment	\$ _____	Other disclosed fees	\$ _____	Estimated total	\$ _____
Initial amount due	\$ _____	Security hold/deposit	\$ _____	Balance due	\$ _____

Payment method: Card / Cash / Other _____ Card brand and last four only: _____ Processor transaction ID: _____

Prices published separately are estimates until accepted in a Rental Order. The Rental Order must show the applicable base rate, bundle/add-on selection, taxes, deposit/hold, delivery/pickup, disposal, and any special fee. No price list silently changes a signed Rental Order.

3. Intended Use, Location, Load, and Insurance

Jobsite/use address	_____ _____
Intended use	_____ _____
Material/load and estimated weight	_____ _____
Disposal facility/destination	_____ _____
Insurance carrier/policy/expiration	_____ _____
Claims phone / agent	_____ _____
Proof reviewed by / date	_____ _____

Customer initials confirming complete and accurate intended-use, location, load/material, operator, towing, and insurance information: _____

PART B - GENERAL TERMS AND POLICIES

These Equipment Rental Agreement and Policies ("Terms") are incorporated into every accepted quote, reservation confirmation, invoice, delivery ticket, condition report, addendum, and Rental Order issued by CTX Rental Solutions LLC ("CTX"). The renter identified in the Rental Order is "Customer." "Equipment" includes every trailer, machine, tool, implement, system, component, attachment, accessory, key, lock, hose, nozzle, manual, document, substitute, and replacement item supplied by CTX. The Rental Order, these Terms, each identified equipment-specific schedule, manufacturer instruction furnished by CTX, condition report, photograph, and signed addendum are the "Agreement."

1. Eligibility, Identification, Authority, and Authorized Operators

Customer and each operator must be at least 21 years old unless CTX expressly approves a higher requirement in the Rental Order; possess current, valid government-issued identification and all legally required licenses; be physically and mentally capable of safe use; and be trained or instructed for the Equipment. Customer authorizes reasonable identity, payment, insurance, towing-capacity, and fraud-prevention verification. A signer for a business represents actual authority to bind it. Customer is responsible for every authorized or unauthorized person allowed access by Customer. CTX may refuse, delay, or cancel release when identification, payment, insurance, towing capacity, intended use, competency, or safety is unsatisfactory.

2. Reservations; Availability; Substitution

A reservation is confirmed only after CTX accepts it and receives any stated reservation payment. Equipment remains subject to prior return, inspection, maintenance, casualty, and events beyond CTX's reasonable control. With Customer's consent, CTX may substitute substantially comparable Equipment and adjust the price. If CTX cannot provide reserved Equipment, CTX will refund amounts paid for the unavailable Equipment; this does not limit a remedy that cannot lawfully be limited.

3. Rental Period; Possession; No Ownership

The rental period begins at the actual release or delivery time and ends only when the Equipment is returned to the agreed location, CTX regains possession, and check-in is reasonably completed. A scheduled return date is not an extension option. Customer receives no title or ownership interest and may not sell, pledge, lien, encumber, sublease, loan, transfer, or abandon the Equipment.

4. Payment; Security Authorization; Taxes and Fees

Customer must pay all itemized charges when due. Customer represents that each payment method is authorized and authorizes CTX, subject to applicable law and card-network rules, to charge or capture amounts due for rent, extensions, late return, taxes, delivery/pickup, fuel, cleaning, disposal, damage, loss, missing items, tolls, citations, impoundment, recovery, and agreed administrative fees. CTX will not retain a card security code on this packet. An authorization hold or deposit is security, not a limit on liability. Texas sales/use tax and other applicable government charges will be added unless CTX timely receives valid exemption documentation.

5. Security Deposit or Card Hold

\$250 refundable security deposit required. The deposit is security only and is not Customer's maximum liability. It will be refunded after return inspection and final accounting, less authorized charges for damage, cleaning, missing items, late return, disposal, towing, or other amounts due under this Agreement. Customer remains responsible for any balance and later-discovered amounts exceeding the deposit. Card issuers may take longer. CTX will provide a reasonable itemization of deductions.

6. Cancellation, Rescheduling, Refund, and No-Show Policy

Unless the Rental Order states a different disclosed policy: (a) cancellation at least 72 hours before the scheduled start receives a refund less a disclosed, nonrecoverable third-party processing fee; (b) cancellation 24 to 72 hours before start results in retention of 50% of the reservation payment; (c) cancellation less than 24 hours before start, no-show, or failure to accept scheduled delivery makes the reservation payment nonrefundable, and if disclosed in the Rental Order CTX may charge the difference up to one day's base rental charge; and (d) one request made at least 48 hours before start may be moved, subject to availability, to a date within 90 days. Later/additional changes may be treated as cancellation. CTX may offer a weather or safety credit when conditions make performance unsafe or impracticable.

7. Pickup, Delivery, Release, and Return

Customer must be present or designate an approved signer for release and return. Delivery and pickup times are estimates unless expressly guaranteed in writing. Customer must provide safe, lawful, unobstructed access and disclose site hazards. Customer bears site-delay, failed-delivery, waiting-time, and additional-trip charges disclosed in the Rental

Order. Customer represents that it controls, or has permission to use, each pickup, delivery, service, and recovery location and authorizes CTX to enter that location for those purposes. Customer must identify access restrictions, unstable surfaces, overhead obstructions, underground utilities, and other site hazards before CTX enters. Leaving Equipment unattended or at a closed location does not complete return without CTX's written approval. Customer must remove all cargo, waste, chemicals, and personal property and return all accessories.

8. Inspection; Condition; Acceptance; Photographs

Customer will inspect the Equipment at checkout, compare it with the condition report, test safety functions where appropriate, and record visible damage or missing parts before use. CTX may photograph/video the Equipment, tow vehicle, connection, load, delivery, and return for transaction, condition, safety, and claim records. Use confirms a reasonable opportunity to inspect and suitability for the disclosed use, subject to latent defects. Customer must not use Equipment that appears unsafe, damaged, leaking, or malfunctioning.

9. Safe Use; Compliance; Prohibited Conduct

Customer will follow all manufacturer instructions, labels, rated capacities, laws, ordinances, disposal requirements, and CTX instructions. Prohibited conduct includes unlawful use; racing, stunts, off-road abuse, or towing another vehicle; transporting people or animals in/on Equipment not designed for it; operation while impaired, fatigued, distracted, ill, or unqualified; bypassing guards or safety devices; unauthorized modification or repair; use outside Texas or the approved area without written permission; exposing Equipment to avoidable flooding, saltwater, fire, corrosives, or freezing; and use by or transfer to an unauthorized person.

10. Care, Security, Location, and Telematics

Customer will use reasonable care; keep Equipment locked or otherwise secured when unattended; protect it from theft, vandalism, weather, misuse, and unauthorized access; and disclose its location on request. Customer will not remove, disable, or obstruct serial numbers, warning labels, locks, GPS, or telematics. Equipment may record location, movement, hours, mileage, and fault data. Customer consents to that collection and to CTX's use of the information to administer the rental, provide service, investigate misuse or loss, recover Equipment, comply with law, and protect persons and property. Customer will notify each operator and other person given access to Equipment of this monitoring.

11. Maintenance, Breakdown, and Authorized Repairs

Customer will perform only routine checks and consumable replenishment specifically instructed by CTX. Customer must stop use, safely shut down, secure the Equipment, and promptly contact CTX after a warning, leak, malfunction, unusual noise, accident, or unsafe condition. No welding, drilling, painting, disassembly, adjustment, repair, or parts replacement is allowed without prior written approval. CTX may inspect, repair, replace, or terminate the rental. A breakdown credit, if any, begins after timely notice and reasonable access, and is unavailable for Customer-caused problems, improper setup, lack of fuel/water, clogs, abuse, or unauthorized repair.

12. Accidents, Injuries, Claims, Fire, and Theft

Customer must immediately protect life and property, call emergency services when appropriate, stop use, preserve evidence, and notify CTX of any collision, rollover, disconnect, theft, disappearance, fire, injury, property damage, spill, citation, impoundment, or claim. Customer will obtain available names, contacts, insurance details, photographs/video, witness information, and report numbers; make legally required reports; avoid admissions or settlements on CTX's behalf; and cooperate with CTX and insurers. Theft or disappearance must be reported promptly to law enforcement and CTX.

13. Return Condition; Cleaning; Fuel; Consumables

Equipment must be returned on time, reasonably clean, free of waste and Customer property, with all supplied items, and at the checkout fuel/charge level. Customer owes reasonable, documented costs for extraordinary cleaning, decontamination, prohibited-material handling, drain unclogging, fuel replacement, stale/incorrect fuel remediation, missing items, damaged tires/wheels, and restoration beyond ordinary wear. Normal wear does not include impact, misuse, overloading, bent frames/axles, cuts, punctures, burns, corrosion, frozen-pump damage, chemical damage, or damage from prohibited materials.

14. Late Return, Holdover, Extension, and Lost Reservations

Customer must request an extension before the scheduled return; only CTX's written acceptance creates an extension. A 30-minute courtesy period applies, but Customer must report delay immediately. Unless the Rental Order states otherwise, after that period a return up to four hours late may be charged 25% of the applicable daily base rate for each started hour; more than four hours late may be charged one additional daily base rate for each started 24-hour period.

Charges do not authorize possession. Customer also owes reasonable recovery costs and direct, documented loss from a missed confirmed rental to the extent lawful and not duplicative.

15. Damage, Loss, Theft, Total Loss, and Loss of Use

From release through completed check-in, Customer bears risk of loss, theft, disappearance, confiscation, contamination, misuse, and damage, except to the extent caused by CTX conduct for which liability cannot lawfully be excluded. Without double recovery, Customer owes reasonable costs to inspect, diagnose, clean, decontaminate, tow, store, recover, repair, and replace; missing items; objectively supportable diminished value; and reasonable loss of use during repair/replacement. For total loss or unrecovered theft, liability may include pre-loss fair market value, taxes/title/registration costs, reasonable replacement-period loss of use, and recovery expense, less salvage actually recovered.

16. Optional Loss-Damage Waiver - Not Offered Under This Packet

CTX does not provide insurance or a loss-damage waiver under this Agreement. No fee, deposit, card hold, or insurance requirement waives Customer's responsibility. If CTX later offers an optional waiver, it must be a separate written addendum, separately priced and affirmatively accepted, with all disclosures and exclusions required by then-current Texas law. Staff may not promise that damage is "covered" unless that signed addendum applies. Customer initials acknowledging no waiver is included: _____.

17. Insurance

Customer will maintain insurance reasonably appropriate to the Equipment and intended use, including automobile liability for towing, property/physical-damage or inland-marine coverage, and commercial general liability/workers' compensation when appropriate, with any minimums shown in the Rental Order. On request, Customer will provide evidence and name CTX as additional insured and/or loss payee where stated. Any stated insurance requirement is a condition of release, and CTX may withhold Equipment until it receives satisfactory evidence. Customer must confirm rented-trailer/equipment coverage with its insurer; an insurance card alone may not establish coverage. Customer's available insurance is primary to the extent permitted by policy and law. Deductibles, exclusions, denials, and excess amounts remain Customer's responsibility.

18. Tolls, Citations, Fines, Disposal, and Environmental Responsibility

Customer is responsible for tolls, traffic/parking/weight citations, towing/impound, permits, disposal charges, dumping violations, spill response, remediation, environmental penalties, and governmental assessments arising from Customer's possession, load, waste, or use. Customer will use lawful disposal facilities, retain receipts when requested, and reimburse CTX for paid amounts plus any reasonable administrative fee disclosed in the Rental Order. Customer must immediately report any spill or release and follow emergency and regulatory instructions.

19. Assumption of Risk; Release; Indemnification

CUSTOMER UNDERSTANDS THAT TRANSPORTING, TOWING, HITCHING, LOADING, UNLOADING, DUMPING, PRESSURIZED-WATER CLEANING, AND OPERATING EQUIPMENT CAN CAUSE SERIOUS INJURY, DEATH, PROPERTY DAMAGE, ENVIRONMENTAL HARM, AND FINANCIAL LOSS. TO THE MAXIMUM EXTENT PERMITTED BY TEXAS LAW, CUSTOMER KNOWINGLY ASSUMES RISKS ARISING FROM CUSTOMER'S SELECTION, POSSESSION, TRANSPORT, LOADING, UNLOADING, STORAGE, SUPERVISION, AND USE OF THE EQUIPMENT.

TO THE MAXIMUM EXTENT PERMITTED BY TEXAS LAW, CUSTOMER RELEASES CTX AND ITS OWNERS, MEMBERS, EMPLOYEES, AND AGENTS (THE "CTX PARTIES") FROM CUSTOMER'S CLAIMS, AND WILL DEFEND, INDEMNIFY, AND HOLD THEM HARMLESS FROM THIRD-PARTY CLAIMS, DAMAGES, FINES, PENALTIES, LOSSES, AND REASONABLE ATTORNEYS' FEES, ARISING FROM CUSTOMER'S OR AN OPERATOR'S SELECTION, POSSESSION, TRANSPORT, LOADING, UNLOADING, STORAGE, OR USE OF THE EQUIPMENT. THESE OBLIGATIONS APPLY EVEN IF A CLAIM IS CAUSED IN WHOLE OR IN PART BY THE SOLE, JOINT, OR CONCURRENT ORDINARY NEGLIGENCE OF A CTX PARTY, BUT NOT TO THE EXTENT CAUSED BY ITS GROSS NEGLIGENCE OR WILLFUL MISCONDUCT OR PROHIBITED BY TEXAS INSURANCE CODE CHAPTER 151 OR OTHER NONWAIVABLE LAW.

20. Warranty Disclaimer; Limitation of CTX Liability

EQUIPMENT IS RENTED "AS IS," "WHERE IS," AND "WITH ALL FAULTS." TO THE MAXIMUM EXTENT PERMITTED BY LAW, CTX DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER SELECTS EQUIPMENT AND DETERMINES SUITABILITY. CTX IS NOT LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, LOST PROFIT, LOST PRODUCTION, OR LOSS OF USE OF CUSTOMER PROPERTY; AND CTX'S AGGREGATE LIABILITY FOR A RENTAL WILL NOT EXCEED RENT PAID OR PAYABLE FOR THAT RENTAL. THESE LIMITATIONS DO NOT APPLY TO EXPRESS WRITTEN WARRANTIES OR LIABILITY THAT CANNOT BE DISCLAIMED OR LIMITED.

21. Default; Non-Return; Demand; Recovery

Customer defaults by failing to pay or return Equipment; violating the Agreement; giving materially false or incomplete information; concealing, abandoning, transferring, encumbering, or refusing to disclose Equipment location; or using it unlawfully or unsafely. CTX may terminate, demand immediate return/payment, suspend performance, notify insurers or law enforcement when appropriate, and peacefully recover Equipment as permitted by law. Customer will cease use and provide reasonable lawful access. CTX will not breach the peace. Statutory demand/notice procedures and timelines are governed by then-current law; this Agreement does not shorten them.

22. Collections; Attorneys' Fees; Cumulative Remedies

Overdue amounts accrue interest from the due date until paid at the maximum rate permitted by applicable law. If any interest or charge exceeds the lawful maximum, it will be reduced automatically to that maximum, and any excess will be applied to principal or refunded. Customer is responsible for reasonable returned-payment, collection, recovery, repossession, transport, storage, court, and attorneys' fees when recoverable by contract or law. CTX will not stack duplicative damages. Remedies are cumulative but subject to nonwaivable law. A good-faith billing dispute does not excuse return, protection, or cooperation duties.

23. Personal Property

CTX is not responsible for cargo, tools, waste, electronics, documents, or other property left in/on Equipment except to the extent required by law. CTX may remove and store property at Customer's expense and, after legally required notice, dispose of apparently valueless, perishable, contaminated, or hazardous items as permitted by law.

24. Electronic Communications, Records, and Signatures

The parties consent to transaction-related email and text messages at supplied contacts, subject to applicable law. Electronic signatures, checkbox acceptance, counterparts, and electronic records may be used and have the effect allowed by Texas law when the parties agree to transact electronically. Customer may request a paper copy and must retain the complete Agreement. Marketing communications require any separate consent required by law.

25. Privacy and Contact Information

CTX may collect identification, contact, payment-token/transaction, insurance, equipment, photo/video, telematics, and incident data to verify eligibility, administer rentals, prevent fraud, protect and recover property, process payments/claims, comply with law, and maintain business records. CTX will use reasonable safeguards, restrict access to legitimate business purposes, and not place full card numbers or security codes in this packet. Customer must keep contact and address information current.

26. Notices

Routine notices may be sent by email, text, phone, portal, or mail using the Rental Order contacts. Formal notices to CTX must be sent to CTX Rental Solutions LLC, PO Box 1248, Montgomery, TX 77356, with a copy to info@ctxrentalsolutions.com. Formal default or statutory demand notices will be delivered in the form and manner required by applicable law. Notice is not effective merely because this clause allows a channel if controlling law requires another method.

27. Governing Law; Venue; Good-Faith Resolution

Texas law governs without regard to conflicts principles. Unless nonwaivable law requires otherwise, suit relating to the Agreement must be brought in a state court of competent jurisdiction in Montgomery County, Texas, or the federal court serving that county. Before suit, the parties will attempt in good faith for 30 days to resolve a written dispute, except for emergency relief, property protection/recovery, insurer or governmental deadlines, or an expiring limitations period. No mandatory arbitration or jury waiver is created by this version.

28. Compliance; Nonwaivable Rights

Nothing waives a right, warranty, remedy, duty, or liability that cannot legally be waived or limited, including any applicable consumer-protection right. If a clause conflicts with controlling law, it will be enforced only to the maximum lawful extent. Customer remains responsible for permits, occupational rules, transport rules, site rules, waste rules, and other laws applicable to Customer's use.

29. Entire Agreement; Amendments; Assignment; No Reliance

The complete signed packet and incorporated documents are the entire agreement and replace prior oral or written discussions about the rental. A change must be in a writing or electronic record accepted by both parties. Customer may not assign or transfer without CTX's written consent. CTX may assign receivables or ownership-related rights as

permitted by law. No website image, estimate, oral statement, or course of dealing changes the Agreement unless incorporated.

30. Severability; Waiver; Headings; Independent Parties

An unenforceable provision will be reformed or severed to the minimum extent necessary, and the remainder stays effective. Delay or waiver of one breach is not waiver of another. Headings aid navigation and do not limit text. The parties are independent contractors; no partnership, joint venture, agency, employment, franchise, or fiduciary relationship is created.

31. Survival; Counterparts

Payment, damage/loss, evidence, telematics/privacy, indemnity, limitations, collection, governing law, venue, and any duty that by nature should continue survive cancellation, return, expiration, and termination. Counterparts and reliable copies together form one instrument.

PART C - DUMP TRAILER RULES

These rules apply to the Big Tex 14LX dump trailer and any substitute dump trailer. The unit data plate and Rental Order control exact capacity. Customer initials at the end of this Part are required.

C1. Tow Vehicle, Driver, Hitch, and Brake Requirements

- Tow vehicle, receiver, hitch ball, coupler, safety chains, breakaway system, seven-way connector, tires, registration, and insurance must be lawful, compatible, functioning, and rated for the actual trailer and load.
- A functioning, properly adjusted in-cab brake controller is required for this 14K-class trailer. Customer must test running lights, brake/turn lights, electric brakes, and breakaway connection before travel.
- Safety chains must be crossed and attached to rated vehicle points; the breakaway cable must attach independently, not to a safety chain or removable ball mount.
- Customer must determine tow rating, payload, gross combined weight rating, receiver/ball rating, and license or regulatory requirements. The lowest component rating governs.
- CTX may refuse release if the combination appears unsafe. CTX observation or connection assistance does not transfer Customer's legal or safety responsibility.

C2. Loading, GVWR, Payload, Tongue Weight, and Securement

- Never exceed the trailer GVWR, axle ratings, tire ratings, payload shown on the unit/Rental Order, tow-vehicle ratings, or road/bridge limits. Payload equals lawful gross trailer weight minus actual empty trailer weight and installed accessories.
- Customer must know or obtain the actual load weight. Volume estimates are not reliable for soil, concrete, rock, gravel, wet debris, or mixed materials. When uncertain, use a certified scale or reduce the load.
- Distribute load evenly, keep it low and centered, and maintain suitable positive tongue weight consistent with manufacturer guidance. Do not rear-load or allow negative tongue weight/sway.
- Secure every load with rated devices as required by law. Close, latch, and secure doors, tarp, ramps, jacks, and accessories before movement. Recheck connection, tires, load, securement, lights, and brakes after the first few miles and periodically.

C3. Dumping and Hydraulic Operation

1. Park on firm, level ground with adequate overhead, rear, and side clearance; set tow-vehicle brake and follow manufacturer instructions. Do not dump on slopes, soft shoulders, near excavations, utilities, structures, people, traffic, or overhead lines.
2. Keep all persons away from the bed, hinges, tailgate, hydraulic components, and discharge zone. Never enter or work beneath a raised bed unless the manufacturer's approved body-prop procedure is used by qualified personnel.
3. Open/secure the correct gate only as instructed; confirm the load can flow freely. Raise slowly, watch for shifting or sticking, and stop immediately if the trailer tilts, tires sink, the load bridges, hydraulics strain, or conditions become unsafe.
4. Do not drive with the bed raised. Fully lower and verify the bed is seated before movement. Do not use the hydraulic bed to compact, crush, push, pull, lift people, or dislodge a stuck load.

C4. Prohibited Materials and Disposal

- Without CTX's prior written approval and facility acceptance: no hazardous, explosive, radioactive, infectious, corrosive, toxic, asbestos-containing, or regulated material; chemicals, fuel, oil, paint, liquids, batteries, tires, refrigerant appliances, wet concrete, hot asphalt, sludge, septic waste, medical waste, or unknown waste.
- No burning, hot coals, ash, smoldering debris, pressurized cylinders, sharp material likely to puncture the trailer, or material likely to harden, adhere, leak, or contaminate.
- Customer must identify waste accurately, use a lawful permitted destination, obey facility rules, and retain weight/disposal receipts if requested. Customer is liable for rejection, cleanup, remediation, special handling, and violations.
- **EMPTY RETURN REQUIRED** — Every dump trailer must be returned completely empty. Customer must remove all scrap, debris, waste, soil, concrete, roofing material, appliances, tires, and all other contents before return. If any material remains, Customer is responsible for CTX Rental Solutions LLC's reasonable, documented labor, hauling, unloading, landfill or tipping, special-handling, environmental, cleaning, and disposal charges. These charges may be deducted from the deposit or charged to the authorized payment method, subject to applicable law and the Agreement.

C5. Trailer Checkout Verification

Item	Verified	Notes
Tow vehicle and ratings reviewed	☐	
Correct rated ball/receiver; coupler locked	☐	
Safety chains crossed; breakaway independent	☐	
7-way connector, lights, brakes/controller tested	☐	
Tires/wheels/jack/doors/tarp/ramps checked	☐	
GVWR/payload/load/tongue-weight rules reviewed	☐	
Dump operation and prohibited materials reviewed	☐	

Customer initials accepting Part C: _____ CTX representative: _____ Date/time: _____

PART D - PRESSURE WASHER AND ATTACHMENT RULES

These rules apply to the RYOBI 3100 PSI / 2.3 GPM gas pressure washer, standard gun/wand/hose/nozzles, 15-inch surface cleaner, extension wand, and substitutes. Customer initials are required.

D1. PPE, Work Area, and Safe Operation

- Wear eye protection, closed-toe slip-resistant footwear, hearing protection as appropriate, and clothing/gloves suitable for debris and chemicals. Never direct spray at any person, animal, electrical source, vehicle tire, fragile surface, or the machine.
- High-pressure injection injuries can appear minor and require immediate medical attention. Never place hands near a leak or nozzle; use cardboard/wood for suspected leaks only after shutdown and pressure release.
- Operate outdoors in a well-ventilated area away from doors, windows, vents, occupied spaces, and combustible material. Carbon monoxide can kill. Never operate indoors, in a garage, trailer, crawlspace, or enclosed/partly enclosed space.
- Keep children, bystanders, pets, and untrained operators away. Maintain stable footing; do not use from ladders, roofs, or unstable platforms. Control recoil with two hands.

D2. Water Supply, Startup, Shutdown, and Fuel

- Use a clean municipal-type water source and hose capable of continuous flow at least matching machine demand. Fully open supply, remove kinks, connect securely, and purge air through the trigger before starting.
- Never run the pump without water or allow the engine to run for extended periods without triggering flow; follow the manufacturer bypass-time limit. Stop if supply falters, cavitation occurs, or the pump overheats.
- Use only fresh premium-grade gasoline in the pressure washer. Regular or mid-grade gasoline, diesel, mixed fuel, E85, or any other fuel is prohibited. Do not refuel a running or hot engine; cool it, extinguish ignition sources, avoid spills, and report any spill. Customer is responsible for reasonable, documented inspection, draining, cleaning, repair, and related damage costs caused by incorrect or contaminated fuel.
- Before disconnecting: shut down, turn off water, squeeze trigger to relieve pressure, cool the unit, and disconnect carefully. Return at the recorded fuel level.

D3. Surfaces, Nozzles, Chemicals, and Environmental Rules

- Test an inconspicuous area from a safe distance with the least aggressive nozzle/setting. Customer bears responsibility for etched concrete, stripped paint, damaged wood/siding, broken seals, water intrusion, harmed plants, and other surface damage.
- Never use the red/zero-degree nozzle on a surface unless specifically appropriate and instructed. Maintain distance from glass, screens, mortar, electrical components, roof coverings, vehicles, and delicate coatings.
- Use only chemicals expressly approved for pressure-washer injection and the target surface. Never introduce bleach, acids, solvents, flammables, corrosives, thick liquids, or unapproved products through the pump or injector.
- Customer must contain and dispose of wash water and chemicals lawfully and prevent entry into storm drains, waterways, neighboring property, or prohibited areas.

D4. Surface Cleaner, Extension Wand, Hose, and Attachments

- Confirm attachment pressure rating and compatible fittings; install only after shutdown and pressure release. Do not modify fittings or defeat guards.
- For the 15-inch surface cleaner, keep the deck flat, begin moving before triggering when appropriate, use slow overlapping passes, and stop if vibration, uneven spinning, leaking, or contact with edges/debris occurs. Do not lift or tilt while pressurized.
- An extension wand increases leverage and fatigue. Use two hands, avoid overhead electrical hazards and unstable footing, and do not use it from a ladder. Do not overreach or aim above persons.
- Protect hose from traffic, sharp edges, hot engine/exhaust, kinks, crushing, and abrasion. Do not pull or lift the machine by the hose, gun, or wand.
- Only attachments listed in the Rental Order are included. Customer is responsible for loss, wrong-nozzle damage, clogged tips, bent wands, damaged couplers, and missing accessories beyond ordinary wear.

D5. Freeze, Storage, and Transport

- Do not expose the pump, hose, gun, surface cleaner, or attachments to freezing conditions. Customer must stop use and contact CTX if freezing is possible; freeze damage is not ordinary wear.
- Cool the engine before transport. Keep the machine upright, secure it against movement, close the fuel valve if equipped, and avoid transporting in occupied or enclosed spaces where fuel vapor can accumulate.

- Do not store fueled equipment near flame, pilot lights, heaters, sparks, or living areas. Secure against theft and weather.

D6. Pressure Washer Checkout Verification

Item	Verified	Notes
PPE, CO, injection, recoil warnings reviewed	☐	
Water flow/purge/startup/shutdown reviewed	☐	
Premium-grade gasoline only and hot-engine/refueling rules reviewed	☐	
Surface/nozzle/chemical test rules reviewed	☐	
Hose, surface cleaner, extension wand inspected	☐	
Freeze/storage/transport rules reviewed	☐	

Customer initials accepting Part D: _____ CTX representative: _____ Date/time: _____

PART E - CHECKOUT AND RETURN CONDITION REPORT**E1. Checkout Inspection**

Inspection item	Condition / reading	Existing damage	Photo ref.
Exterior/frame/body			
Tires/wheels/axles			
Lights/wiring/brakes			
Hitch/coupler/chains/breakaway			
Engine/pump/hoses/gun/wand			
Nozzles/attachments/accessories			
Fuel/hours/battery/hydraulic			
Cleanliness / prohibited material			

Existing damage / missing-item notes:

Checkout photographs attached or stored under reference: _____

Customer inspection initials: _____ CTX release representative: _____ Release date/time: _____

E2. Return Inspection and Final Accounting

Return item	Condition / reading	New issue / charge	Photo ref.
Actual return/check-in			
Exterior/frame/body			
Tires/wheels/axles			
Lights/wiring/brakes/hitch			
Engine/pump/hoses/attachments			
Fuel/hours/battery/hydraulic			
Accessories / cleanliness / dump trailer empty			

Return/damage/missing-item notes:

Additional rent/late	\$ _____	Cleaning / debris disposal	\$ _____	Fuel/consumables	\$ _____
Damage/missing items	\$ _____	Tolls/citations/recovery	\$ _____	Other itemized	\$ _____
Total additional	\$ _____	Deposit applied/refund	\$ _____	Final balance	\$ _____

Supporting itemization/photos/receipts attached: YES / NO Deposit release initiated: _____

Customer return acknowledgment: _____ Date/time: _____ CTX inspector: _____

PART F - SIGNATURES

CUSTOMER MUST CHECK EACH APPLICABLE BOX BEFORE RELEASE.

- ☐ I received this complete Agreement before possession, had an opportunity to read it and ask questions, and agree to it.
- ☐ I am at least 21, have authority to sign, and all operators are disclosed, qualified, and authorized.
- ☐ I inspected the Equipment and accept the checkout report and photos, subject to latent defects not reasonably discoverable.
- ☐ I accurately disclosed intended use, location, material/load, operators, tow vehicle, and insurance information.
- ☐ I specifically reviewed payment/security authorization, cancellation, late return, damage/loss, insurance, non-return/recovery, and electronic-record provisions.
- ☐ I specifically reviewed the conspicuous assumption-of-risk, release, indemnity, warranty-disclaimer, and liability-limitation provisions in Sections 19 and 20.
- ☐ I understand CTX does not provide insurance or a loss-damage waiver under this packet.
- ☐ For a trailer rental, I reviewed and accept Part C and completed the towing checklist.
- ☐ For a pressure-washer rental, I reviewed and accept Part D and completed the equipment checklist.
- ☐ I consent to transaction-related electronic records and signatures and received or can retain a copy.

CUSTOMER NOTICE. Do not sign with blank transaction-specific fields that materially affect your rental. Ask CTX to explain any unclear term. Keep a complete copy, including the Rental Order, condition report, equipment schedule, and photographs.

Customer/company legal name	_____
Authorized signer printed name/title	_____
Customer signature	_____
Date/time	_____
CTX representative	_____
CTX signature/date/time	_____
Terms version	v1.2 - August 14, 2026
Rental Order number	_____

Payment Authorization Summary

Do not write a full card number or card security code on this form. Use CTX's approved payment processor.

Cardholder name	_____	Brand/last four	_____
Billing ZIP	_____	Processor ID	_____
Authorized hold/deposit	\$ _____	Initial charge	\$ _____

Cardholder authorizes CTX to charge amounts that become due under the Agreement, subject to applicable law and card-network rules.

Cardholder signature: _____ Date/time: _____

APPENDIX 1 - STAFF RELEASE AND CLOSEOUT CHECKLIST

- Verify customer identity, age, address/contact information, authority, and authorized operators.
- Complete Rental Order, rates, bundle/add-ons, taxes, deposit/hold, delivery/pickup, and all material blanks.
- Verify payment authorization without recording prohibited card data.
- Review intended use, location, load/material, disposal plan, and insurance.
- For trailer: verify tow vehicle, ratings, hitch/ball, controller, chains, breakaway, connector, lights/brakes, tires, and load rules.
- For pressure washer: verify hose/gun/nozzles/attachments, water, premium-grade-gasoline-only requirement, PPE, CO, chemical, and freeze rules.
- Complete checkout condition report and photographs; obtain required initials, checkboxes, and signatures; provide complete copy.
- At return: record actual time, inspect before final closeout, photograph new conditions, itemize charges, and document deposit disposition.
- Escalate accidents, injury, theft, disputed damage, hazardous material, non-return, chargeback, or threatened claim to management/counsel; preserve records.

END OF PACKET

CTX RENTAL SOLUTIONS LLC

PO Box 1248, Montgomery, TX 77356 | (936) 444-7109 | info@ctxrentalsolutions.com

APPENDIX 2 - TOW VEHICLE RESPONSIBILITY AND ACKNOWLEDGMENT

This Appendix supplements Part C of the Equipment Rental Agreement and applies to each dump-trailer rental.

Tow Vehicle Responsibility

Renter is solely responsible for ensuring that the tow vehicle, hitch, receiver, braking system, wiring, tires, suspension, and all related towing equipment are properly rated, equipped, and maintained to safely tow the rented trailer and the total loaded weight of the trailer. Renter is responsible for determining the towing capacity, payload capacity, Gross Combined Weight Rating (GCWR), Gross Vehicle Weight Rating (GVWR), tongue-weight limits, and all other manufacturer limitations applicable to the tow vehicle. CTX Rental Solutions LLC does not warrant or represent that any customer vehicle is suitable for towing the rented trailer or any load placed in it. Renter assumes all responsibility for damage to the tow vehicle, trailer, cargo, third-party property, and any resulting injury or loss caused by inadequate towing capacity, overloading, improper loading, improper hitching, or use of an unsuitable tow vehicle.

14,000-lb GVWR Trailer Acknowledgment

Renter understands that the rented dump trailer has a GVWR of up to 14,000 lbs and agrees that the tow vehicle must be capable of safely and legally towing the trailer at its actual loaded weight.

Tow Vehicle Information (required before trailer release)

Year / Make / Model	_____
Manufacturer tow rating	_____ lbs
Hitch class / receiver rating	_____
Brake controller confirmed	Yes [☐] No [☐]
License plate / state	_____

Customer Acknowledgment

By signing below, Customer confirms that the towing information supplied above is complete and accurate, has reviewed this Appendix and Part C, and accepts responsibility for selecting and using a lawful and adequately rated tow vehicle and towing system.

Customer printed name _____

Date/time _____

Customer signature _____

CTX representative _____